

CUSTOMER SERVICE AWARD

Recognition for good customer service is to be celebrated

The Worldpay from FIS Customer Service Award honours customer service personnel who consistently deliver outstanding service.

Acknowledge and nominate your customer service star today!



HOW TO ENTER

1. Check your nominee meets the **CRITERIA**.
2. Complete the details in **SECTION 1**.
3. Complete **SECTION 2**.
4. Please email the entry and any supporting evidence to ds@ukifda.org before the closing date of **7th March 2024**.

CRITERIA

The entry must be completed by the employee's manager/proposer.

Your nomination must:

- Be employed by a UKIFDA Member company.
- Have worked at the company for at least a year.

SECTION 1

Proposer Details			
Name			
Company Name			
Address			Postcode
Email			Tel No
Nominee Details			
Name			
Company Name			

SECTION 2

Please use the provided space on page 2 or a separate document to describe why your nominee deserves this award in no more than 750 words.

Your nominee may, for example:

- Ensure customers receive the guidance and answers needed.
- Show empathy, responsiveness and resourcefulness when troubleshooting problems.
- Have a positive attitude both in overall ability, adaptability and communication.
- Take ownership of problems and follow through to completion.

The UKIFDA assessment team will make the final selection based on all applications received.

CLOSING DATE FOR ENTRIES 7th MARCH 2024

**SECTION 2 (Cont)****Tell us why the nominee deserves this award.**

(In no more than 750 words)

Nominee	
Name	
Supporting Evidence	

CLOSING DATE FOR ENTRIES 7th MARCH 2024